Hanatour
IR Presentation

JAN 2025



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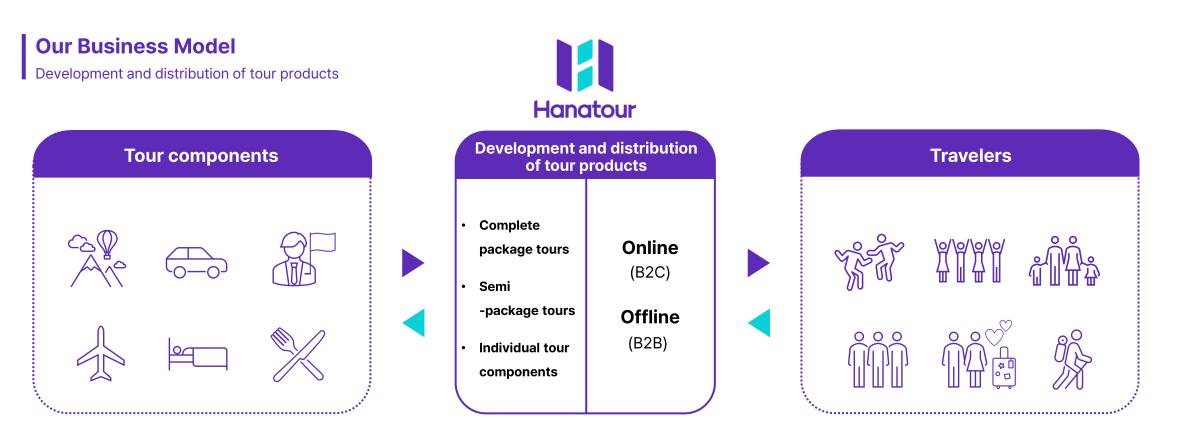


About Hanatour



We Provide Pleasant Memories through Enjoyable Tours

- Our mission is to give our customers pleasant memories through enjoyable travel experiences





Korea's # 1 Tour Company with the Largest Market Share

1 in 5 outbound travelers and 1 in 3 package travelers are our customers



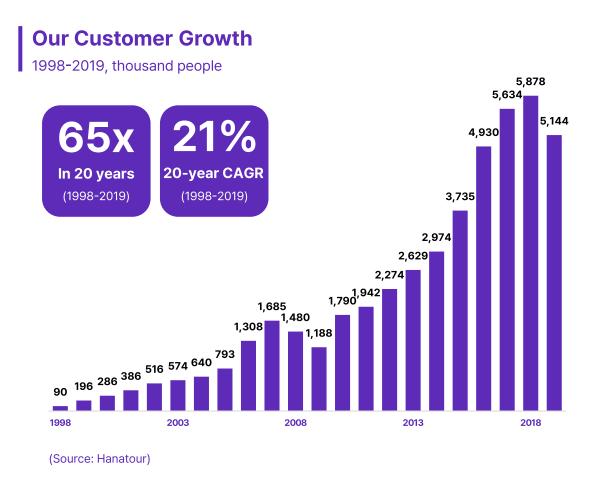


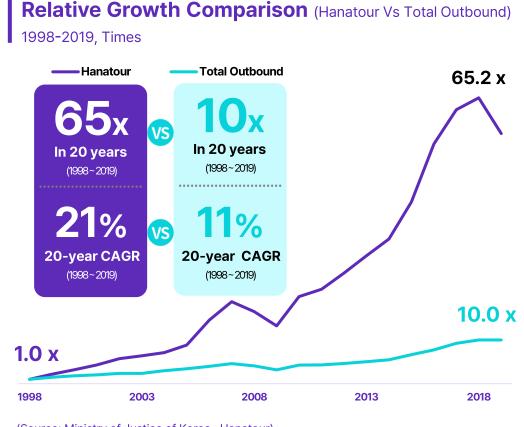
(Source: KATA, Hanatour)



Outperforming the Market for the Past 20 Years

- Our annual customer base grew by 65 times over 20 years and recorded a 21% CAGR
- Outperformed the Korean market, which marked 10 times growth for the same period







Our Unparalleled Strengths and Competitiveness

Our unparalleled strengths synergistically contribute to our unrivaled competitiveness

Our Unparalleled Strengths

1) Market Leadership

We command the largest market share in Korea for both total outbound travelers and package tourers, with 20% and 36% respectively.

(2) Product Development Capabilities

Our organization boasts the largest product development department, comprising over 280 dedicated product specialists.

(3) Online Channel Competencies

We maintain an extensive workforce dedicated to online channel development, consisting of approximately 170 professionals.

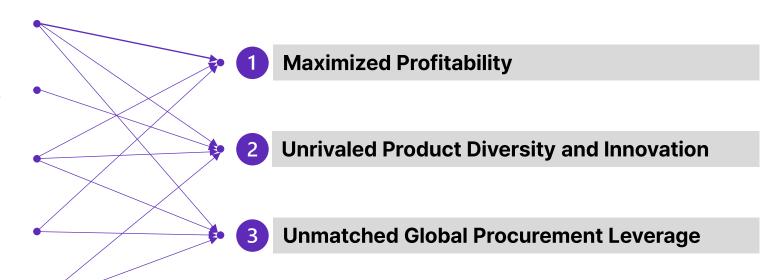
(4) Offline Sales Network

Our nationwide offline sales network, with 6,000+ partners including 900+ franchisees, is unparalleled.

5 Global Reach and Connectivity

Our global network includes 11 subsidiaries, 291 DMCs, and 9 visa application centers, offering unrivaled reach and connectivity worldwide.

Our Unrivaled Competitive Advantages





Second-to-none in Brand Loyalty and Mind Share

Korea's best tourism company with the strongest brand loyalty and the largest mind share



Ranked 1st For 11 Consecutive Years

In 'National Customer Satisfaction Index'
For The Tourism Industry



Ranked 1st For 15 Consecutive Years

In 'Korea Brand Power Index'
For The Tourism Industry



Ranked 1st For 13 Consecutive Years

In 'Korean Customer Satisfaction Index' For The Tourism Industry



Selected As One Of 'Top 100 Brands

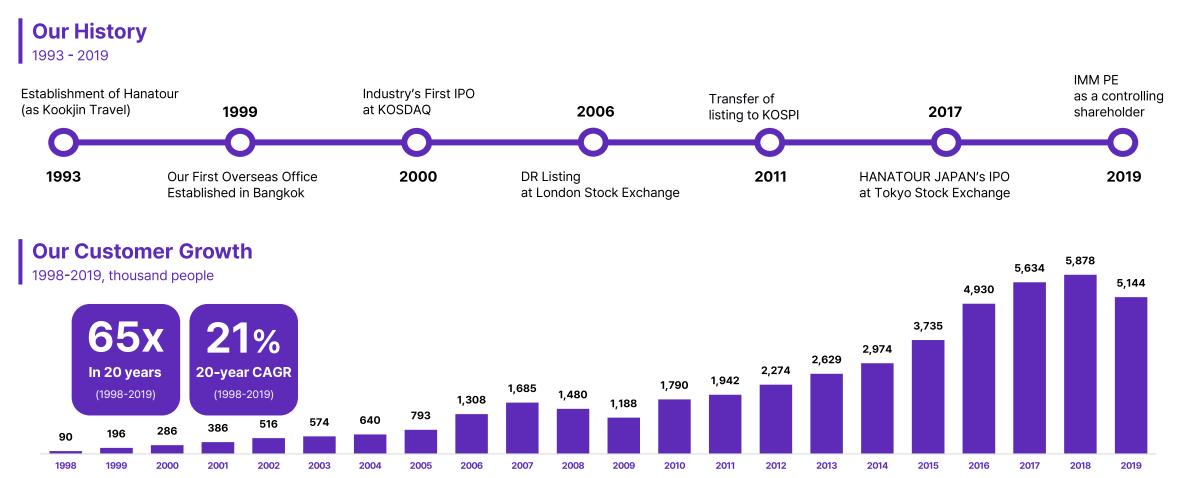
Of Korea'

By Brand Stock



The Leader of Korea's Tourism Industry over the Past 30 Years

Our 30-year history represents the history of the nation's outbound tourism





Hanatour

BOD & Ownership Structure

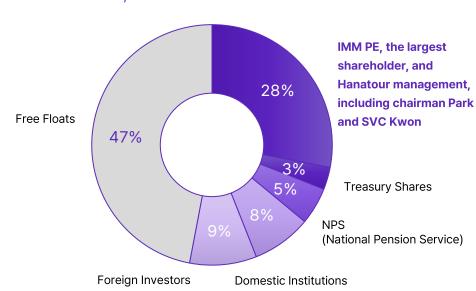
Board of Directors

Consists of 5 Directors, 4 Outside Directors, and 3 Non-Executive Directors

Position	Name	Career
Director	Park, Sang Hwan	Chairman, Hanatour
	Kwon, Hee Seok	Senior Vice Chairman, Hanatour
	Song, Mi Sun	CEO, Hanatour
	Ryu, Chang Ho	Director, Supply Division of Hanatour
	Kim, Chang Hun	Director, Product Division of Hanatour
Outside Director	Han, Sang Man	Professor, Graduate School of Business of SKKU
	Kim, Moon Hyun	Professor, Graduate School of Business of HUFS
	Yoo, Hye Leon	Taesung Accounting Corporation
	Chang, In Whan	Of Counsel, Barun Law LLC.
Non-Executive Director	Song, In Jun	CEO, IMM Private Equity
	Kim, Young Ho	CIO, IMM Private Equity
	Park, Chan Woo	CEO, IMM Credit & Solutions

Ownership Structure

As of 31 DEC 2023, %



Board Committee

Audit, ESG, Outside Director Nomination, and Compensation

Audit	ESG	
Kim, Moon Hyun Han, Sang Man Yoo, Hye Leon Chang, In Whan	Song, Mi Sun Han, Sang Man Yoo, Hye Leon	

Outside Director Nomination

Park, Sang Hwan Kim, Young Ho Kim, Moon Hyun Chang, In Whan

Compensation Kim, Young Ho Chang, In Whan Yoo, Hye Leon



Subsidiary

Consolidated Subsidiaries

As of 30 SEP 2024, 20 in total (Domestic 9, Overseas 11)

Domestic (9)					
Name	Business	Ownership (%)			
WEB TOUR SERVICE INC. NEXTOUR CO., LTD. (100%)	Travel Business	77			
HANATOUR JEJU SERVICE INC.	Travel Business	77			
TOUR MARKETING KOREA SERVICE INC.	Travel Business	70			
HANATOUR ITC SERVICE INC.	Travel Business	100			
HANATOUR BUSINESS SERVICE INC.	Travel Business	100			
HANA FINANCIAL SERVICE INC.	Financial Service	100			
SM DUTY FREE CO., LTD.	Duty Free Business	90			
HANA TOURIST INC.	Travel Business	30			

Overseas (11)					
Name	Location	Ownership (%)			
HANATOUR EUROPE LTD	London, UK	70			
HANATOUR JAPAN CO,.LTD YUAI KANKO BUS Co., Ltd. (100%) Allegrox TM Hotel Management Co., Ltd. (100%) Hanatour Japan System Vietnam Co., Ltd. (100%)	Tokyo, Japan	54			
HANATOUR CHINA	Beijing, China	100			
HANATOUR HONGKONG CO., LTD	Hong Kong	100			
BEIJING HANA INFORMATION TECHNOLOGY CO.,LTD	Beijing, China	100			
HANATOUR VIETNAM COMPANY LIMITED	Ho Chi Minh, Vietnam	85			
PHILIPPINE HANATOUR INC.	Manila, The Philippines	100			
HNT SG PTE. LTD.	Singapore	100			



Revenue and Profit (Yearly)

- In 2023, annual operating revenue surged by 258% YoY, totaling KRW 411.6 bn, signifying the highest annual revenue since the onset of COVID-19.

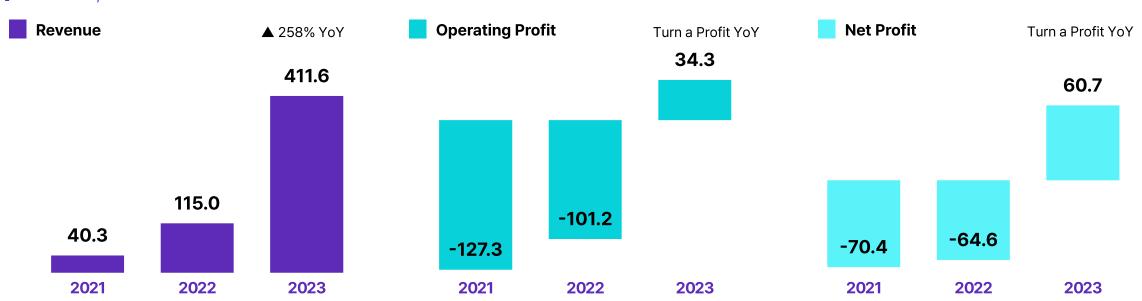
 Details: 1) Accelerated tourism recovery since the pandemic, 2) Expansion of mid-to-high-priced package tour sales, particularly Hanapack 2.0
- Operating profit totaled 34.3 bn, marking the highest since 2017.

 Details: 1) Expansion of mid-to-high-priced package tour sales, particularly Hanapack 2.0, 2) Decrease in the sales commission rate due to the growing share of online sales.
- Net profit reached 60.7 bn, signifying a historical high.

 Details: 1) Capital impairment recovery (Allegrox TM Hotel Management (JP), Mark Hotels liquidation), 2) Interest income, 3) Decreased tax rate, etc.

Annual Revenue & Operating Profit

2021 - 2023, B KRW

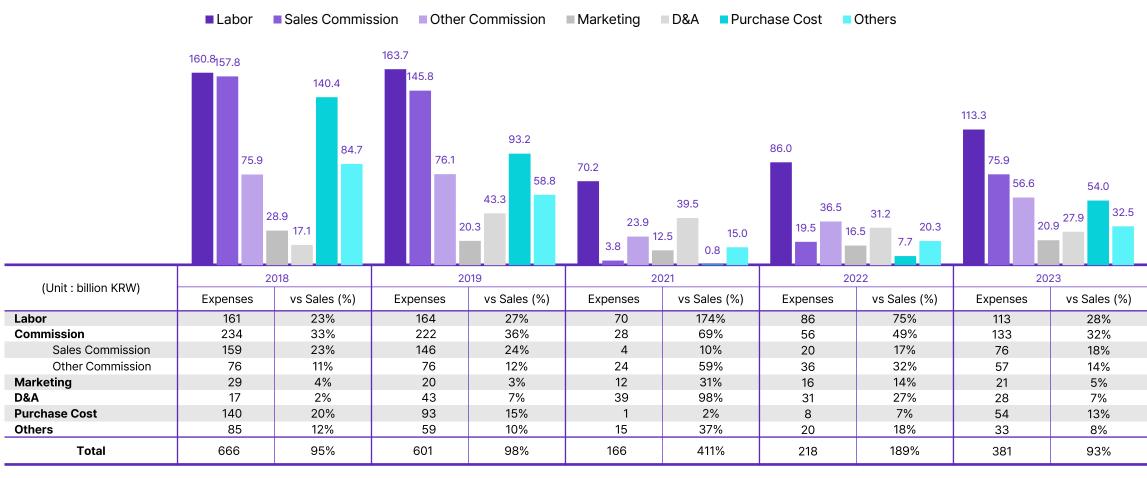




Operating Expenses (Yearly)

Breakdown of Operating Expenses

2018 - 2023, B KRW





Revenue and Profit (Quarterly)

- In Q3, operating revenue increased by 26% YoY and 21% QoQ to KRW 159.4 billion

Details: 1) Expanded procurement of chartered flights and hotel bookings in anticipation of surging demand during the extended Chuseok holiday season.

2) Partial offset of the high-season effect due to temporary demand contraction from unsettled accounts with online third-party channels (TMON and WeMakePrice) and natural disasters in Japan.

Operating profit decreased by 9% YoY but increased by 228% QoQ, reaching 12 bn,
 with a cumulative Q3 operating profit reaching a record-high of 37.3 bn (previous record: 35.6 bn in Q3 2015)

Details: 1) Profitability declined due to intensified price competition driven by temporary demand contraction from unsettled accounts with online third-party channels and natural disasters in Japan.

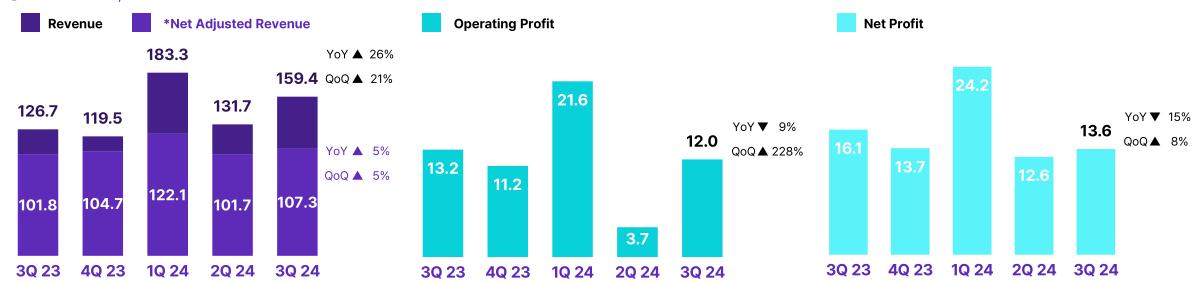
2) Lower chartered flight utilization also impacted profitability.

- Net profit decreased by 15% YoY but increased 8% QoQ, totaling 13.6 bn

Details: 1) Financial gains (+1.2 bn), 2) Foreign exchange gains and other income (+1.3 bn), 3) Corporate tax (-0.9 bn)

Quarterly Revenue & Operating Profit

3Q 23 - 3Q 24, B KRW

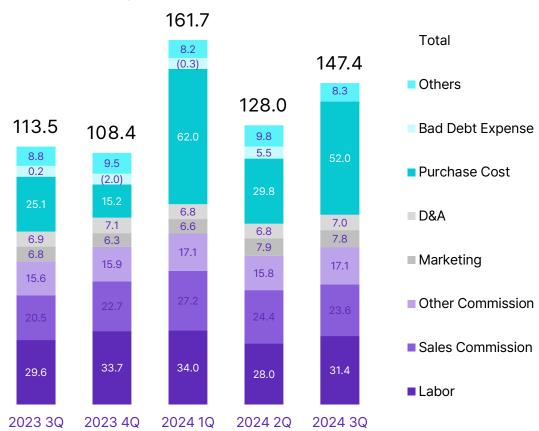




Operating Expenses (Quarterly)

Breakdown of Quarterly Operating Expenses

3Q 23 ~ 3Q 24, B KRW



- ✓ In Q3, total operating expenses amounted to KRW 147.4 billion
- ✓ Labor expenses increased by 12% QoQ to 31.4 bn

Details:

- 1) Inclusion of annual bonus provisions (3.2 bn)
- 2) Overall headcount on a consolidated basis for Q3 reached 2,400, slightly up from 2,350 in the previous quarter
- ✓ Sales commission decreased by 3% QoQ to 23.6 bn

Details:

- 1) Increase in package sales through online channels compared to the previous quarter (from 40% to 47%)
- 2) Package ASP remained steady at KRW 1.09 million due to intensified price competition
- ✓ Marketing expenses decreased by 2% QoQ to 7.8 bn

Details:

- Spent on marketing activities to offset the demand gap in Q3 and to stimulate travel demand for the peak season in Q4
- ✓ Purchase costs increased by 74% QoQ to 52 bn

Details:

Expanded procurement of chartered flights and hotel bookings in anticipation of peak-season demand

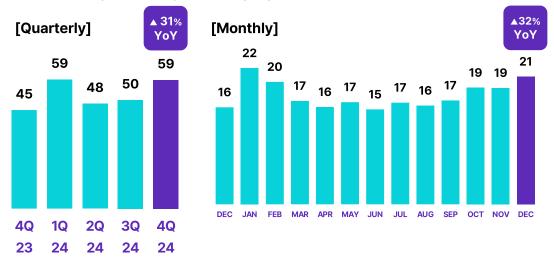
(Reflected IFRS No. 15, 16 & profit and loss from discontinued business)



Customer and GMV Trends for Package Tours

Customer Trend for Package Tours

4Q 23 ~ 4Q 24, OCT 2024, thousand people

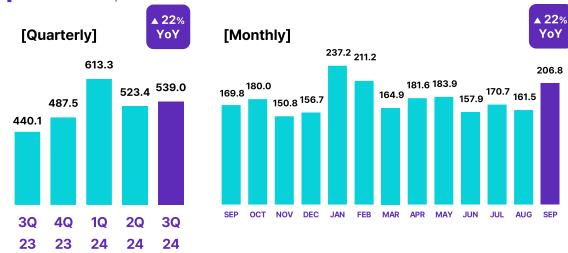


In Q4, the number of package tourists increased by 31% YoY
Details:

- 1) With the onset of the winter season, demand saw a significant quarter-overquarter rise, particularly in key seasonal markets such as Southeast Asia and Japan
- 2) Rebounding from the subdued demand caused by the online third-party channel incident (TMON and WeMakePrice) and natural disasters in Japan during Q3.
- ✓ In December, the number of PKG tourists increased by 32% YoY
 Details:
 - 1) Leading up to the peak winter season, we observed strong demand recovery in demand, particularly for short-haul destinations like Southeast Asia and Japan

GMV Trend for Package Tours

3Q 23 ~ 3Q 24, B KRW



In Q3, PKG GMV increased by 22% YoY

Details:

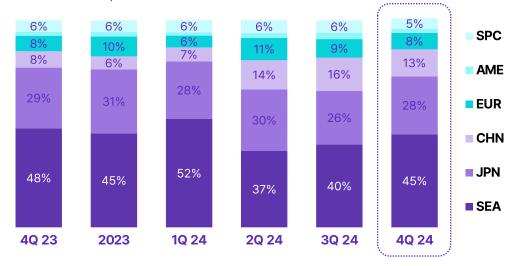
- 1) Increase in tourist numbers due to market recovery
- PKG ASP decreased as travel costs, including flights and hotels, stabilized (from KRW 1.23 million to KRW 1.09 million)
- 3) Limited increase in PKG ASP despite high seasonality due to intensified price competition amid temporary demand contraction from unsettled accounts with online third-party channels and natural disasters in Japan.



Regional Distribution of Package Tours

Customer Breakdown By Region

4Q 23 ~ 4Q 24, %



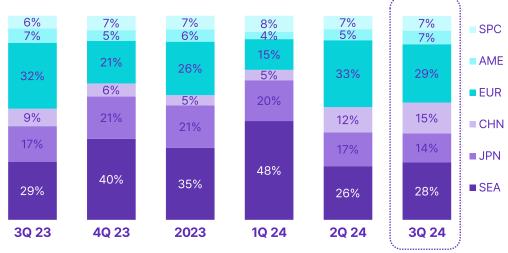
In Q4, based on the number of PKG tourists, the share for Southeast Asia and Japan surged due to Seasonality, while short-haul destinations continued to account for the majority of total travelers

Details:

- The number of package tourists to Southeast Asia and Japan grew by 15% and 14% MoM respectively, with their regional shares increasing to 49% and 28% from the previous month.
- 2) The growth is largely driven by rising travel demand to climatically mild Southeast Asia and easily accessible Japan as the winter season approaches.

GMV Breakdown By Region

3Q 23 ~ 3Q 24, %



✓ In Q3, by GMV, Europe led with 29%, followed by Southeast Asia at 28%, and China at 15%

Details:

- 1) Europe maintained its lead in Q3, boosted by the long holiday season in September.
- Japan's share decreased YoY and QoQ due to temporary demand contraction from natural disasters.
- 3) China achieved its highest quarterly GMV share since Q1 2017, reaching15%, driven by strong recovery momentum. In terms of GMV, it also reached a record high since Q1 2017 (from KRW 78.9 billion in Q1 2017 to KRW 81.4 billion this quarter).



Mid-to-High-Priced Packages (Hanapack 2.0) Sales Trends

- In Q3, mid-to-high-priced packages (Hanapack 2.0) accounted for 29% of our package tourists, maintaining the same level YoY

 Details: This reaffirms persistent and stable demand for mid-to-high-priced packages amid an expanding customer base driven by market recovery.
- On a GMV basis, mid-to-high-priced packages accounted for 50%, remaining steady YoY

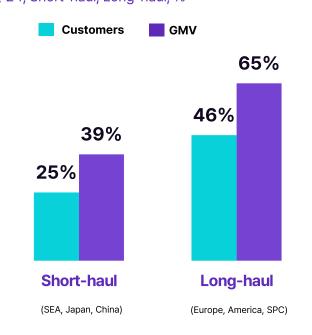
 Details: This reaffirms persistent and stable demand for mid-to-high-priced packages amid an expanding customer base driven by market recovery.
- Customers traveling to long-haul destinations with higher average package prices showed a stronger preference for mid-to-high-priced packages.

 Details: The higher the cost and time investment in travel, the greater the desire for an enriched travel experience.

Sales Share of Mid-to-High-Priced Packages (vs Total)

2019 vs 3Q 23 ~ 3Q 24, Number of customers, GMV. %

Sales Share of Mid-to-High-Priced Packages (Short-haul & Long-haul) 3Q 24, Short-haul, Long-haul, %



^{*} Based on mid-to-high-priced package tours before the release of Hanapack2.0



Customer Satisfaction Trends for Hanapack 2.0 (Mid-to-High-Priced Packages)

- In Q2, Hanatour Customer Satisfaction Index(HCSI) for Hanapack 2.0 averaged 84

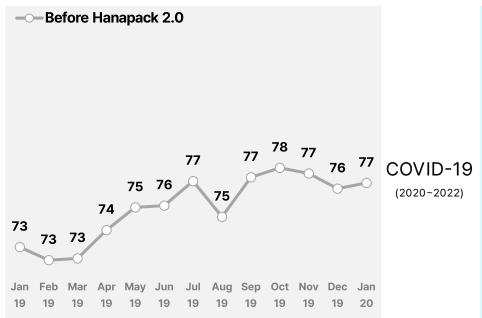
 Details: Prior to the launch of Hanapack 2.0 in 2019, the HCSI for mid-to-high-priced packages consistently remained below 80.

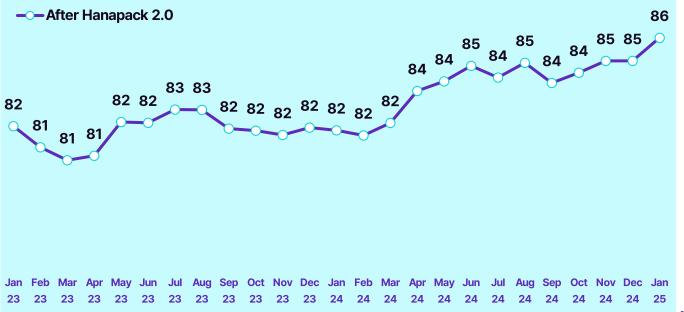
 However, since the launch, the index has consistently stayed above 80, reflecting a significant improvement in customer satisfaction.
- Through the comprehensive revamp of existing packages, Hanapack 2.0 has been instrumental in enhancing overall customer satisfaction

 Details: Customer satisfaction has significantly improved due to the elimination of compulsory group shopping the normalization of optional tours, the removal of additional fees for guides and drivers, and the upgrading of accommodations and meals.

HCSI Comparison for Mid-to-High-Priced Packages: Before and After Hanapack 2.0 Launch

Before Hanapack 2.0 (JAN 2019 – JAN 2020) vs After Hanapack 2.0 (JAN2023 – JAN2025), HCSI* Score





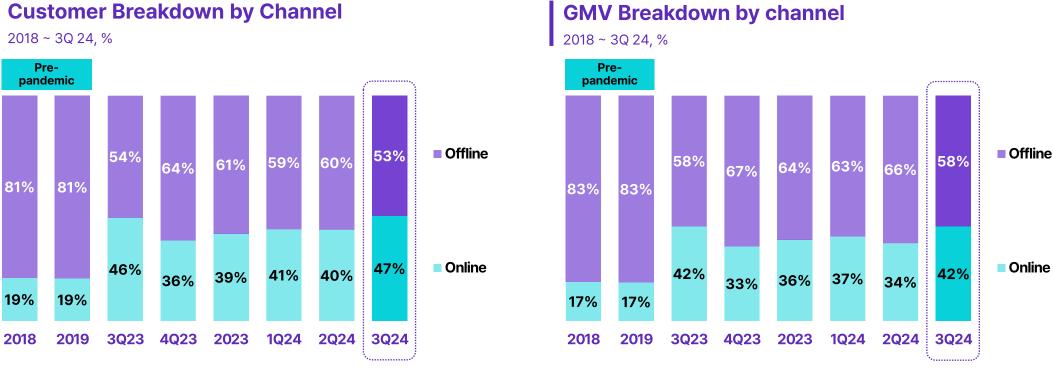
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Channel Distribution of Package Tours

- In Q3, online channel sales accounted for 47% of total customers and 42% of GMV, marking a record high since COVID.
- The online sales share rose significantly with our improved online capabilities and shifting customer behavior compared to pre-pandemic times
- Growth in mobile app traffic and an increase in overall online membership also contributed to the expanded share of online sales.



(Source: Hanatour) (Source: Hanatour)



Online User Trends (Mobile & PC)

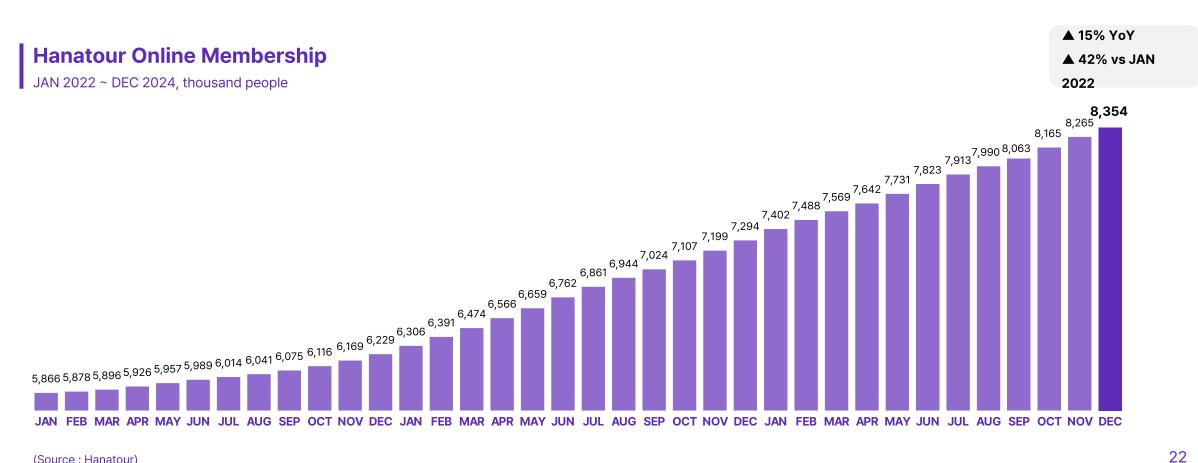
- In Q4, our online active users (monthly average), including Mobile App MAU and PC UV, reached 1.27 million, an 28% growth YoY.
 - Details: 1) Ongoing recovery in the industry since the second half of 2023, 2) Positive user response to existing app services, particularly HanaLIVE, 3) Expansion of new app services, with a focus on 'Travel Your Way'
- In Q4, our mobile app MAU averaged 625K, showing a 36% YoY growth, and maintained 3rd place in the 'comprehensive travel agency' category on Mobile Index.
- The growth in online users is primarily driven by the continuous expansion of new content and improved usability across both mobile apps and PC web services.





Online Membership Trend

- The total number of Hanatour online members has reached 8.35m, setting a new record



(Source: Hanatour)

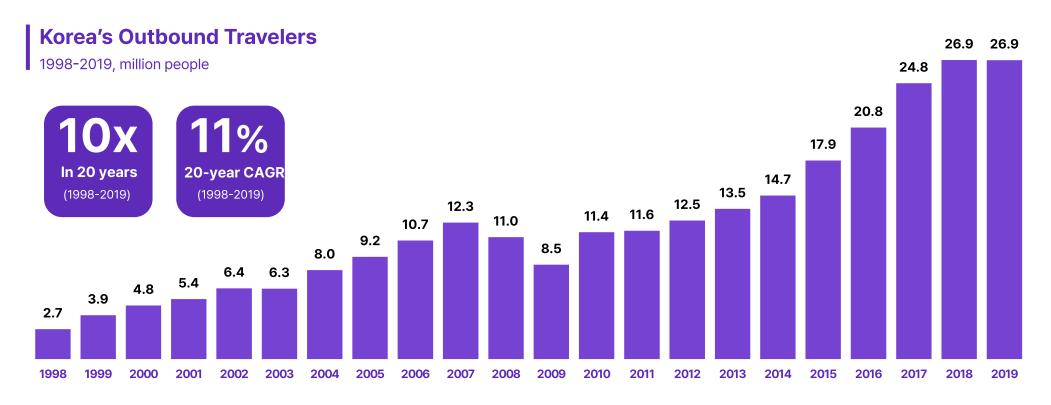
Tourism Market

(Outbound)



Korea's Outbound Tourism Has Grown 10x in 20 Years

The demand for overseas traveling continues to rise with the increasing income and leisure time

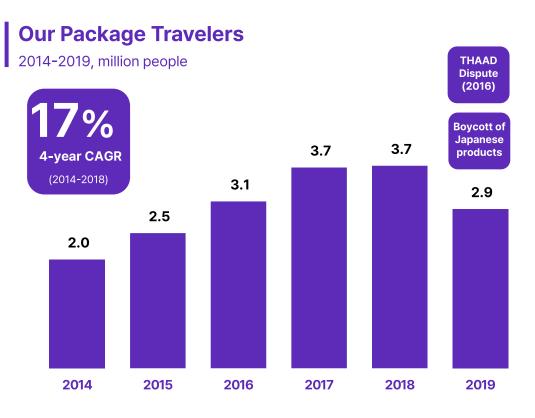


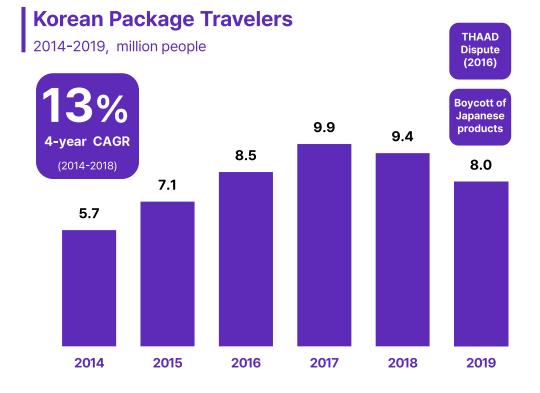
(Source: Ministry of Justice of Korea)



Package Tourism Keeps Up and Running

- From 2014 to 2018, our package traveler growth recorded a 17% CAGR
- During the same period, the overall Korean package travelers recorded a 13% CAGR





(Source: KATA, Hanatour)

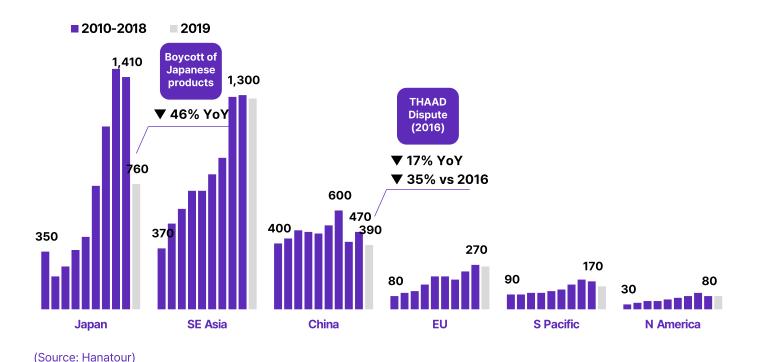


Political Tensions Impact Travel Demand

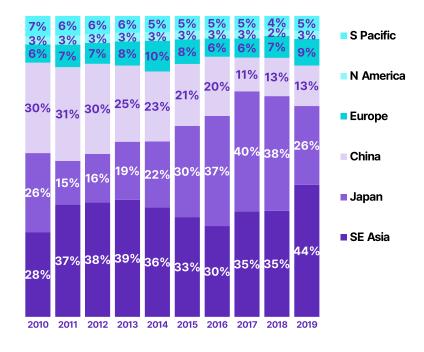
 Political impact related to Japan (2019) and China(2016) resulted in a significant decline in travelers for the countries

Regional Breakdown of Our Package Travelers

2010-2019, thousand people



Share Of Our Package Travelers By Region 2010-2019, %



(Source: Hanatour)

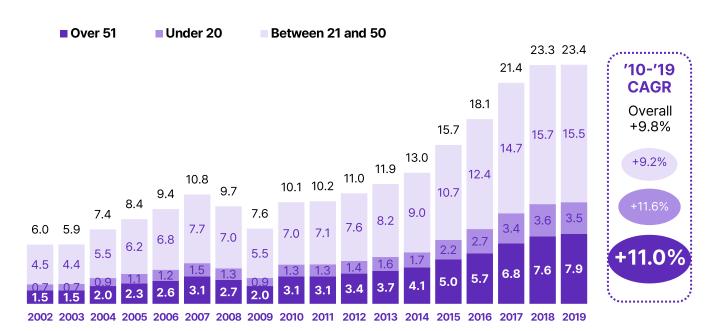


The Package Tour Demographic Continues to Grow

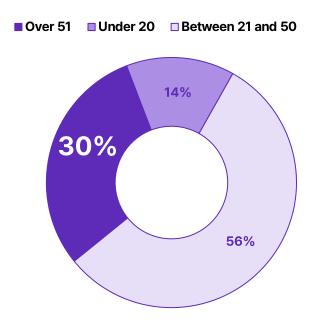
The CAGR of outbound travelers aged 51 and above was 11% from 2010 to 2019,
 surpassing the overall growth rate of 9.8% during the same period.

Age Distribution Of Korea's Outbound Travelers

2002-2019, excl. aircrew, million people



Share Of Outbound Travelers By Age Group2002-2019, excl. aircrew, %



(Source: Ministry of Justice of Korea)

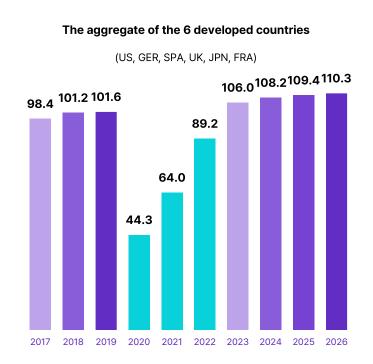


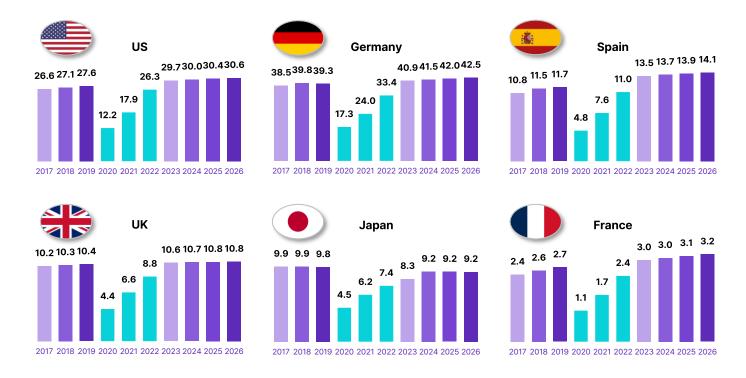
Forerunners Keep Up and Running

 Package tourism in developed countries, which had been growing until the outbreak of the Covid pandemic, is expected to continue its growth following the strong rebound after the pandemic.

Package Tourism in Developed Countries (Before & After The Covid)

2017-2026, the 6 major developed countries, billion USD





(Source: Statista)

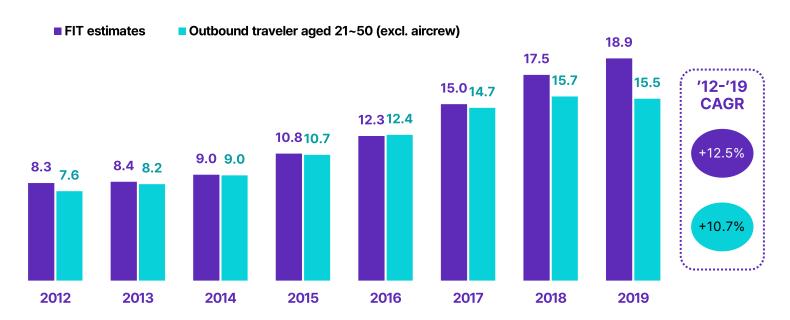


The FIT Market Continues to Expand

- The CAGR of travelers estimated to be FIT (Free Independent Travelers) was 12.5% from 2012 to 2019
- During the same period, the outbound travelers aged between 21 and 50 recorded an 11% CAGR

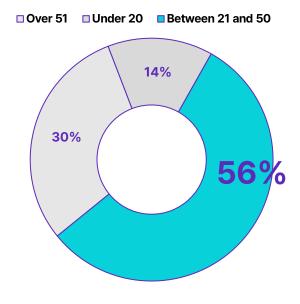
FIT Estimates & The Outbound Travelers Aged 21~50

2012-2019, million people



Share Of Outbound Travelers By Age Group

2002-2019, excl. aircrew, %



* FIT estimates = Total outbound travelers(excl. aircrew, by Ministry of Justice) - Package travelers (by KATA)

(Source: Ministry of Justice , KATA) 29

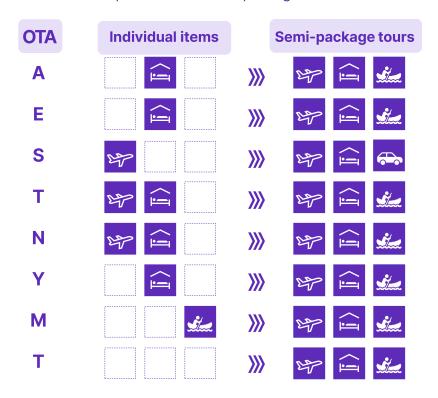


OTA's Strategic Move to Semi-Package Tours

 For higher profitability, OTAs increase the supply of semi-package tours created by bundling individual tour components

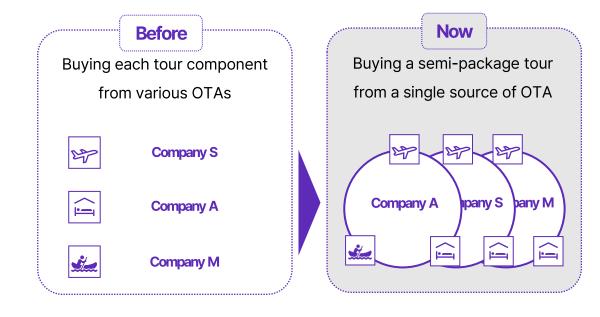
OTA's Product Expansion

Individual tour components >>> Semi-package tours



Changing Buying Pattern Of OTA Customers

Before vs Now





5 Major Trends in the Post-COVID Tourism

The Covid-19 pandemic accelerated changes in the tourism industry and brought about new developments

5 New Trends In The Post-Covid Tourism

Source: Consumer Insight "Research on travel pattern and plan", 2020



Higher demand for differentiated tour experience





Increased willingness to pay more for upper value

3 Smaller group



Increased preference to travel with close people in smaller groups

4 Safety first



Higher priority of safety in light of growing concerns over infection and racism



Contactless



Increased preference for contactless buying channel

Growth Strategy

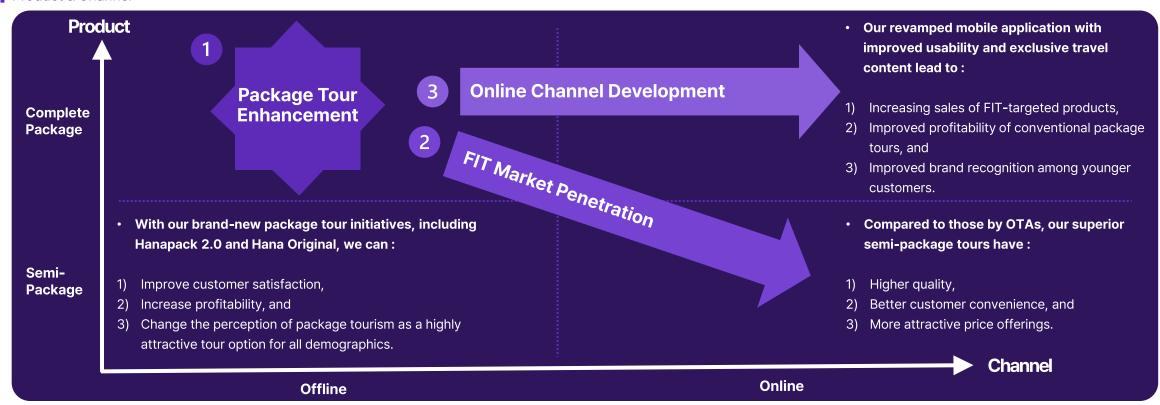


Hanatour's Three-pronged Growth Strategy

- Enhancing Conventional Package Tours
- 2) Penetrating the FIT Market
- 3) Building Up Online Channel Capabilities

Our Strategic Direction in 3 Ways

Product & Channel



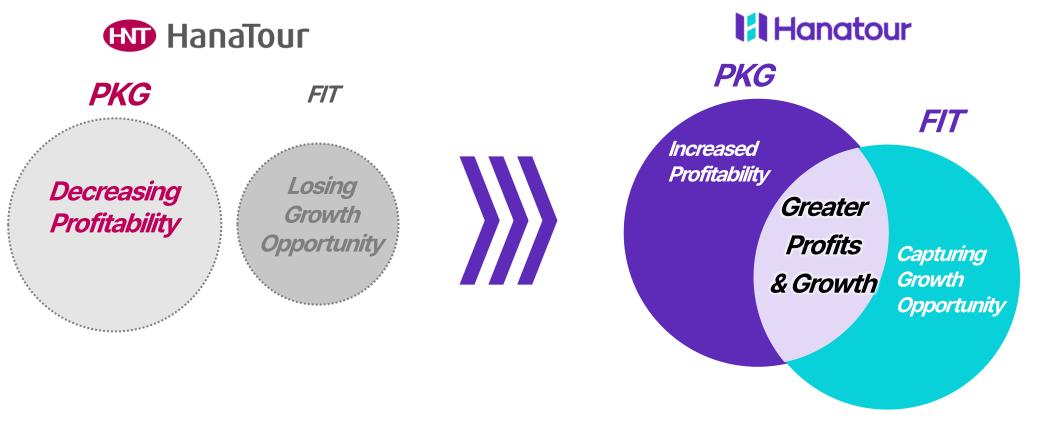


Brand-new 'Hanatour'

Improves profitability in the package tours and seizes new growth opportunities in the FIT market

The Reshaped Hanatour in The Post-Covid Era

Before & After



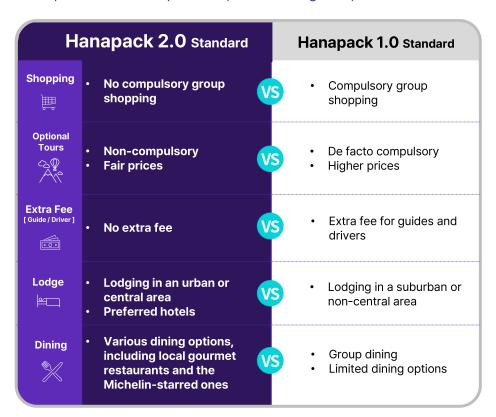


Package Tours Going Back to Basics (Hanapack 2.0)

- Revitalizing satisfaction of conventional package tours by re-focusing on fundamental needs of tourers
- Eliminating compulsory group shopping and optional tours, which were the main sources of dissatisfaction

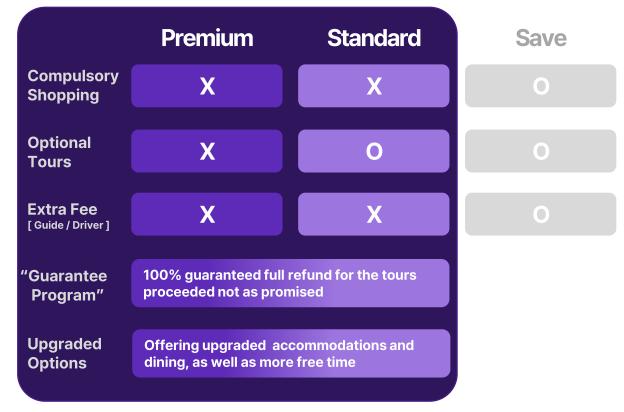
Hanapack 2.0 for Greater Satisfaction

Hanapack 2.0 vs Hanapack 1.0 (Standard segment)



Product Segmentation for Diverse Demands

Premium, Standard, Save





Differentiated Travel Experiences (Hana Original)

Providing exclusive package tours developed with our expertise for a one-of-a-kind experience

Hana Original - New And Differentiated Travel Experiences Only by Hanatour

About Hana Original

Antarctica Cruises



Staying at the Palace of Versailles



Alaska Glacier Tour



Porsche Driving Tour in Italy



Motorcycle Coastal Tour in the US



Salt Lakes and Glacier Routes in South America



Staying a Night in an Aquarium in Taiwan



Spending a Day with Elephants in Thailand



Glamping at Paperbark Camp in Australia



Traveling to Mongolia with a Famous Writer



English Football Traveling with a Famous Youtuber



Noble Experience at a British Manor House





Package Tours for Younger Travelers (Mingling Tour)

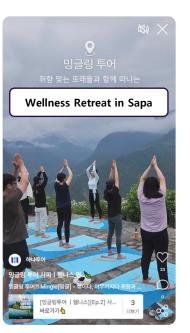
- Theme-based package tours tailored for travelers in their 20s and 30s, reflecting their tastes and preferences
- Community-driven tours where like-minded individuals in similar age groups can connect, socialize, and mingle
- Accompanied by influencers who offer unique insights and experiences related to the theme of each tour
- Featuring a mix of activities and visits to trendy destinations that resonate with younger generations

Mingling Tour – Theme-based Package Tours Tailored for Travelers in Their 20s and 30s

Product Examples













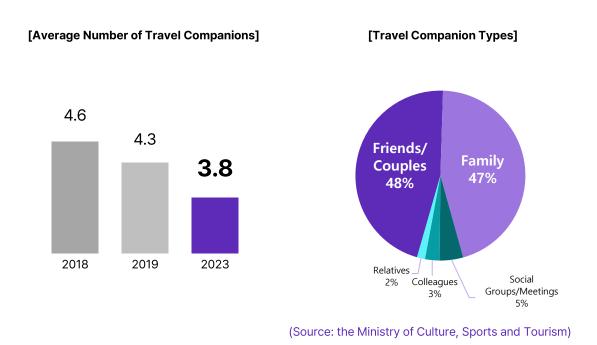


Smaller Group Tours (Just Us)

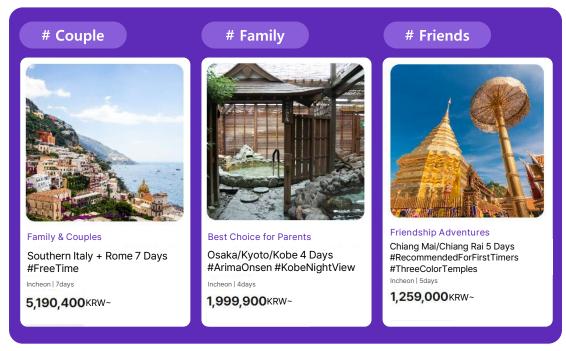
- Designed for travelers seeking private tours with close companions
- Ideal for families, couples, and friends, responding to the rising demand for intimate group experiences
- Includes a dedicated guide and private vehicle for personalized service.

Korea's Outbound Travel Companion Trends

2023 National Travel Survey



Just Us – Smaller Group Tours
Product Examples

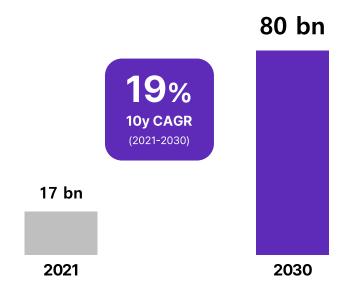




Top-notch Luxury Tours (ZEUSworld)

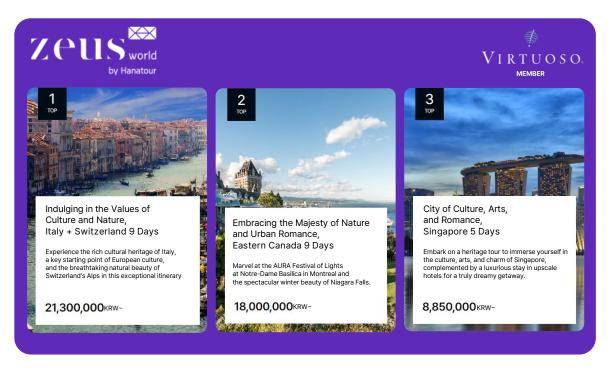
- A luxury brand designed for high-end travelers
- Aligned with the growing demand for premium travel
- Partnered with Virtuoso, offering access to an exclusive network of over 1,800 premium partners.

Global Luxury Tours Market Projection 2021~2030, USD



(Source: Global Market Insights)

ZEUSworld – Top-notch Luxury Tours
Product Examples





Safer Travels by Hanatour (Safety & Joy)

Running the industry's first safety guarantee service for safer tour experiences

Safety & Joy – Hanatour's Overseas Travel Safety Guarantee Service (First in Korea)

About Safety & Joy

Before the trip



During the trip



After the trip



Safety & Joy Check-up

Conducts the 360-degree pre-inspection over accommodation, destination, transportation, etc. for a safer trip experience

Customer support in case of local emergency

Runs contingency plan for the emergency which can happen during the trip

Customer service support

Provides various customer support to maximize customer satisfaction after returning home



Hanatour's Competitive Advantages in Semi-PKG Tours

Providing highly satisfactory semi package tours only available with Hanatour

Comparison of Semi-Package Tours (Hanatour vs OTAs)

A Detailed comparison of semi-package tours between Hanatour and OTAs

	HANATOUR	OTAs
Quality Satisfaction	 Superior Our semi-package tours offer superior quality satisfaction, as we hand-pick quality-proven tour components to ensure the highest level of quality in our tour offerings 	Inferior vs
Customer Convenience	such as easier booking, itinerary changes, cancellations, and refunds	Inferior vs
Price Competitiveness	Superior • We are able to offer more competitive prices for top destinations by purchasing in bulk	Inferior vs



Hanatour's Semi-package Offerings for FITs

 Delivering high-quality semi-package tours for FITs, leveraging Hanatour's expertise as the leading player in the package tour industry

Hanatour's Semi-PKG Offerings for FITs

Package vs Semi-PKGs (Airtel, Local Tour +, Travel My Way)

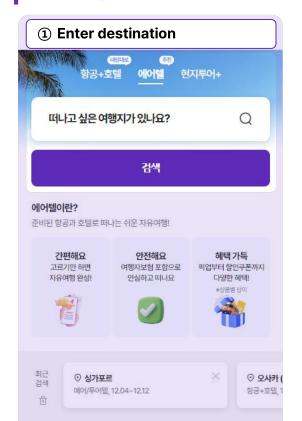
PKG	VS Airtel	Local Tour +	Travel My Way
	Flight + Accommodation + Extra	Flight-free Package	Customizable Packaging System
H-Care	H-Care - Hanatour's exclusive on-site support service abroad, providing emergency assistance	H-Care - Hanatour's exclusive on-site support service abroad, providing emergency assistance	H-Care - Hanatour's exclusive on-site support service abroad, providing emergency assistance
Flight	Flight - Individual and chartered flights available		Flight - Individual and chartered flights available
Hotel	Hotel - Selected hotels at special rates	Hotel - Selected hotels at special rates	Hotel - Combine up to three hotels - Special rates
Activity		Activity - Includes quality-assured activities	Activity - Local transportation passes and admission tickets at special rates (Coming in 1H 2025)
Mobility	Mobility - Airport pick-up and drop-off - Exclusive vehicle and guide meeting	Mobility - Accompanied by expert guides - Comfy and easy mobility	Mobility - Airport pick-up and drop-off - Exclusive vehicle and guide meeting
Dining		Dining - Proven local cuisines	

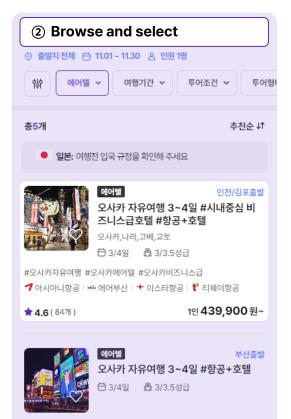


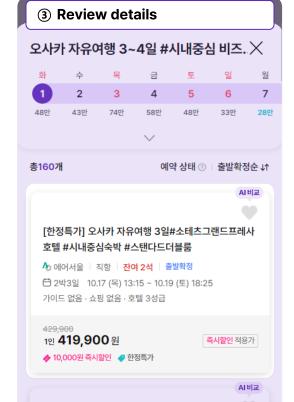
Airtel (Flight & Hotel)

- Semi-package tours combining flights, accommodations, and additional services
- Includes H-Care, Hanatour's exclusive on-site support service abroad, providing emergency, medical, language, and administrative assistance
- Airport pickup and drop-off services available, along with local vouchers and coupons

Booking Process for Airtel Packages (Example)







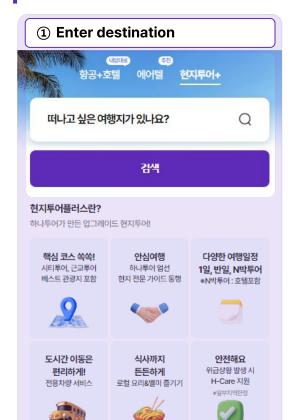


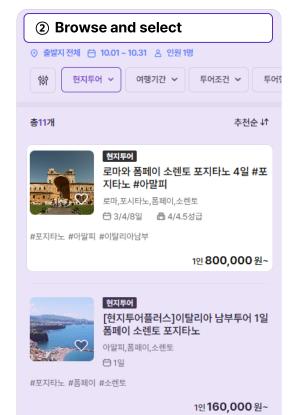


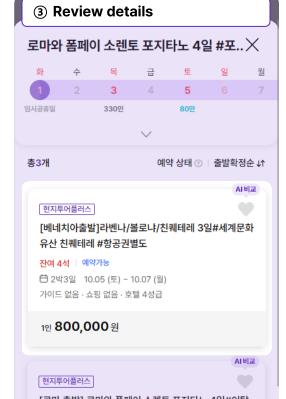
Local Tour + (Flight-free Package)

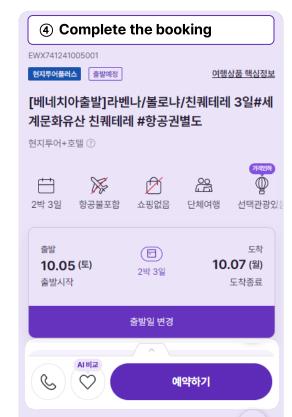
- Hanatour's local package tour options available for travelers who book their flights independently
- Reduced burden for itinerary planning and travel costs for FITs while enjoying organized tours
- Safe and highly satisfying local tour options with Hanatour's expert guides and transportation

Booking Process for 'Local Tour +' Packages (Example)







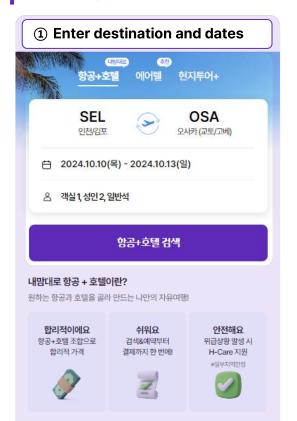




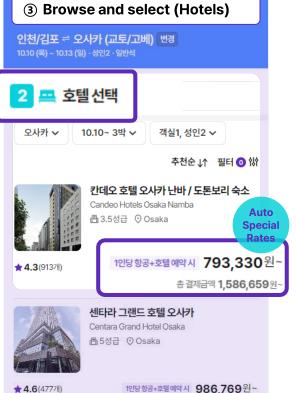
Travel My Way (Customizable Packaging)

- Customizable travel packaging system for flights, hotels, activities, and more, tailored to personal preferences
- Combine and purchase flights and hotels at special rates in a single transaction
- Local transportation passes and admission tickets at special rates available for combination (Coming in 1H 2025)

Building Process for 'Travel My Way' Packages (Example)











Revamped and Fortified (Hanatour mobile app)

Our mobile app underwent a complete overhaul to improve its usability and convenience

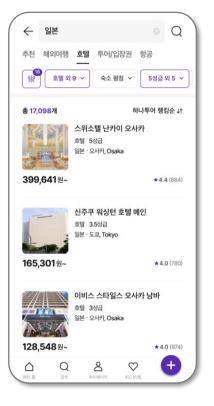
Major Improvements for Our Brand-new Mobile App

5 keys improvements

Intuitive User Interface



Customizable Product Search



Personalized Product Suggestion



Easy-to-read Product Information



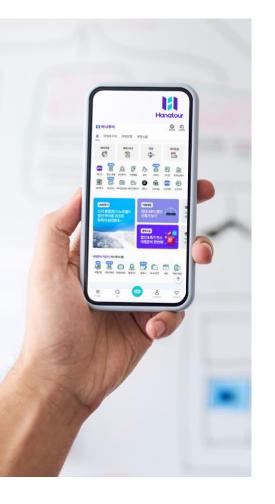
Convenient Payments

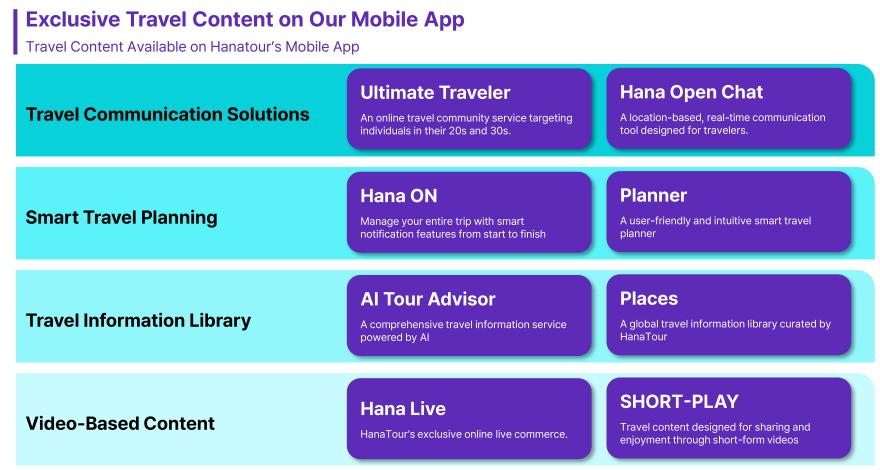




Mobile App Content for Attracting and Retaining Users

To attract and retain users, we created exclusive travel content on our mobile app







Travel Communication Solutions

Ultimate Traveler

- An online travel community service targeting individuals in their 20s and 30s
- A community-centered platform for sharing and enjoying travel information
- Offers a social feed for managing and easily reviewing personal travel records

Hana Open Chat

- A location-based, real-time communication tool designed for travelers
- · Open chat rooms where travelers can share information and connect with others
- Allows real-time interaction with nearby travelers through location-based discovery

User-based Travel Trends



Smart Suggestion for Travel Products



Travel-feed Map



Intuitive Page Layout



Location-based Chat Settings



Real-time Communication



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Smart Travel Planning



- Manage your entire trip with smart notification features from start to finish
- Exclusively available for HanaTour customers, it offers timely notifications and information at every stage of the journey, from pre-departure to post-return

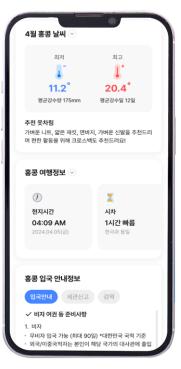


- A user-friendly and intuitive smart travel planner
- Offers an intuitive interface that allows anyone to effortlessly create travel plans
- Enables effortless sharing of personal travel plans with others

Seamless and Timely Travel Management



Reliable Curation of Travel Travel Planning Tailored to Information **Your Destination**





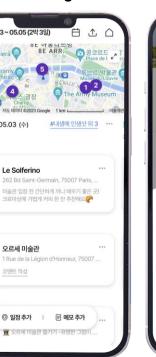
Extensive Library of User-generated Tour Plans



Easy and Intuitive Planning

Le Solferino

오르세 미술관



Simple and Effortless **Sharing of Tour Plans**





Travel Information Library

Al Tour Advisor

- A comprehensive travel information service powered by Al
- Leveraging ChatGPT, it delivers real-time information and services, including destination insights, product searches, and itinerary planning.



- A global travel information library curated by HanaTour
- · Provides a wide range of information, from general details like local weather and exchange rates to major attractions, popular accommodations, and suggested itineraries

Quick & Easy Access to Relevant Information



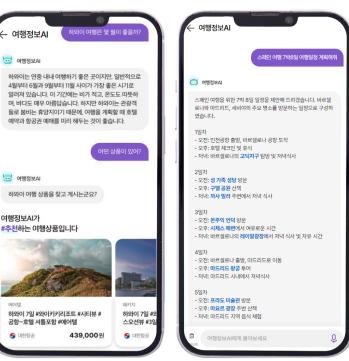
Recommendations **Based-on Your Questions**

← 여행정보AI

여행정보AI

여행정보AI

Itinerary Planning Powered by Al



Comprehensive and Up-to-**Date Destination Info.**



Convenient **Product Purchase**



Relevant Attraction Recommendations





Video-Based Content

Hana Live

- HanaTour's exclusive platform for online live commerce
- Delivers special deals through live promotions exclusive to Hana Live
- Features exclusive live commerce products through partnerships with local operators and influencers

SHORT-PLAY

- Travel content designed for sharing and enjoyment through short-form videos
- Offers diverse short-form video content focused on travel destinations
- Enables users to share their own video content with others

Easy Access to the Live Commerce Page



Live Commerce Communication



Exclusive Offerings for Live Commerce



Diverse Short Video
Content Related to Travel



Sales Driven by Tour Information



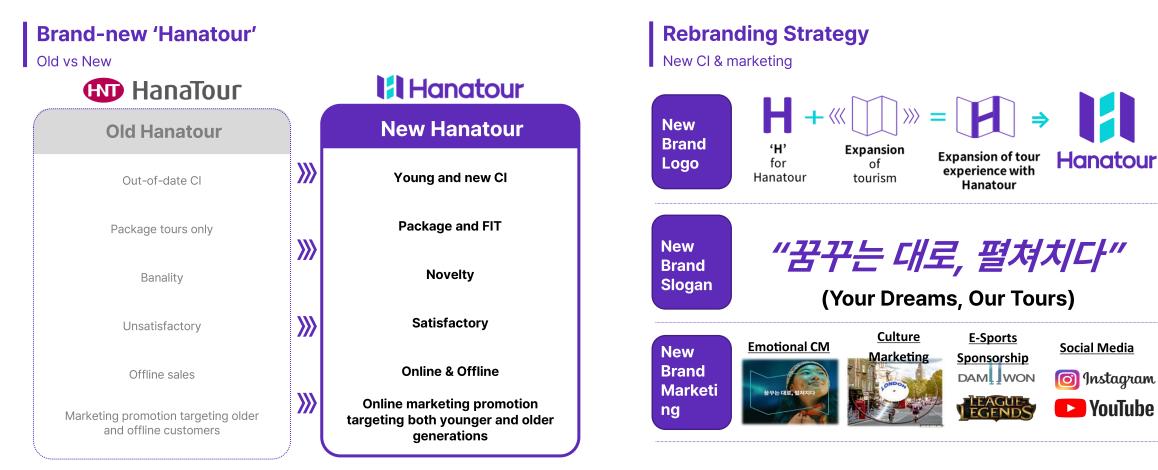
Easy and Simple Sharing





Brand renovation

- Expanding customer base to younger generations through the adoption of a new CI and marketing activities
- Revamping the brand image as a tour company that younger people are willing to use



Appendix



Consolidated Statement of Financial Position

(Unit: B KRW)

	2022	2023	2024 Q1	2024 Q2	2024 Q3		2022	2023	2024 Q1	2024 Q2	2024 Q3
	Asse	ets					Liabiliti	es			
Current Assets	270.5	447.0	487.2	413.1	476.2	Current Liabilities	232.8	370.1	460.9	376.5	424.0
Cash&Cash Equivalents	92.5	118.7	161.0	81.4	102.2	Account Payable	42.0	80.9	120.1	112.3	143.2
Short-term Deposits	88.6	145.6	146.2	137.0	163.2	Other Payables	47.2	64.0	63.2	55.5	56.4
Trade Receivable	39.4	61.8	52.9	69.2	64.2	Current Tax Liabilities	0.4	0.7	0.7	0.3	0.3
						Advances for Travel Product	77.0	163.8	140.9	150.6	170.2
Other Receivables	5.9	11.0	9.6	9.8	16.4	Advance Customers Short-term Borrowings	22.4 14.4	17.9 8.7	16.5 6.4	15.9 5.6	15.0 5.9
Current Finance Lease Receivables	0.6	0.9	1.3	1.5	1.3	Current Long-term Debt	2.1	1.8	1.8	1.7	1.7
Inventories	8.3	59.1	58.1	61.3	75.5	Current Portion of Finance Lease Liabilities	13.9	16.8	16.8	16.4	16.1
Advance Payments	25.2	36.8	43.8	37.9	38.5	Current Provisions	0.9	1.1	1.2	1.1	1.2
Other Current Assets	3.0	3.2	4.9	6.1	6.3	Other Current Financial Liabilities	2.1	2.5	80.4	2.5	2.5
Other Financial Assets	6.8	8.9	8.6	8.4	8.4		10.5	11.9	12.9	14.7	11.5
Current Tax Assets	0.4	1.1	0.8	0.5	0.2	Non-Current Liabilities	123.0	115.2	109.4	103.6	107.1
Non-Current Assets	184.9	197.6	188.1	184.5	186.4	Long-term Other Payables	0.1	0.0	0.0	0.0	0.0
Financial Instrument(FVTNI)	3.0	3.6	1.6	0.7	0.7	Long-term Borrowings	7.9	5.3	4.8	4.2	4.1
,						Non-Current Provisions	0.2	0.4	0.4	0.4	97.6
Financial Instrument(FVTOCI)	1.2	1.2	1.2	1.2	1.2	Non-Current Finance Lease Liabilities	105.8	104.5	99.5	94.3	0.4
Investments in Subsidiaries, JV, Associates	0.7	0.0	0.0	0.0	0.0	Long-term Provisions for Employees	4.4	0.8	0.8	0.9	0.9
Long-term Other Receivables	4.1	3.9	3.6	3.3	3.5	Other Non-Current Financial Liabilities	0.0	0.0	0.0	0.1	0.1
Non-current finance lease receivables	0.0	1.0	0.9	0.8	0.6	Other Non-Current Liabilities Total Liabilities	4.6 355.7	4.1 485.3	3.9 570.3	3.8 480.2	4.0 531.1
Investment Property	1.1	0.9	0.8	0.8	0.8	Total Liabilities	Equity		370.3	400.2	331.1
Property, Plant and Equipment	10.2	11.6	11.2	10.7	11.4	Equity Attributable to Owners of Parents	123.3	170.4	114.1	122.4	134.6
Intangible Assets	22.9	16.7	14.7	12.9	11.1	Issued Capital	8.0	8.0	8.0	8.0	8.0
· ·					90.0	Other Paid-up Capital	132.9	-7.1	-7.1	-7.1	-7.1
Right-of-Use Assets	76.6	92.5	87.9	87.6		Elements of Other Stockholder's Equity	2.6	2.6	2.4	2.1	3.0
Other Non-Current Financial Assets	12.7	11.3	11.6	11.7	12.2	Retained Earnings	-20.3	166.8	110.8	119.3	130.7
Deferred Tax Assets	52.3	54.9	54.6	54.7	54.9	Non-Controlling Interests	-23.6	-11.1	-9.1	-4.9	-3.2
Other non-current assets	0.0	0.0	0.0	0.0	0.0	Total Equity	99.7	159.3	104.9	117.5	131.5
Total Assets	455.4	644.6	675.3	597.7		Total Equity and Liabilities	455.4	644.6	675.3	597.7	662.6



Separate Statement of Financial Position

(Unit : B KRW)

	2022	2023	2024 Q1	2024 Q2	2024 Q3		2022	2023	2024 Q1	2024 Q2	2024 Q3
	Assets						Liabilities				
Current Assets	202.5	367.0	407.7	330.3	388.6	Current Liabilities	162.5	296.7	391.8	307.8	355.9
Cash & Cash Equivalents	61.3	90.0	125.1	44.1	61.9	Account Payable	35.0	70.1	110.7	102.9	135.2
Short-term Deposits	71.9	123.6	128.6	121.1	146.1	Other Current Payables	20.0	35.6	35.3	26.7	28.1
Trade Receivable	29.1	42.6	36.5	50.7	49.1	Advances for Travel Products	69.7	155.2	131.5	141.3	158.6
Other Receivables	7.2	13.2	13.0	11.0	16.2						
Finance Lease Receivables	0.7	1.9	2.3	2.5	2.3	Advances Customers	21.5	17.5	16.1	15.4	14.6
Inventories	7.3	58.4	57.7	60.7	75.2	Current Provisions	0.9	1.1	1.2	1.0	7.6
Advance Payments	20.2	31.4	37.2	32.2	30.4	Finance Lease Liabilities	4.1	6.6	7.2	7.2	1.2
Other Current Assets	1.6	1.8	3.5	4.6	4.4	Other Current Financial Liabilities	2.3	2.3	79.8	2.3	2.3
Other Current Financial Assets	2.9	3.2	3.1	3.0	2.8	Other Current Liabilities	9.0	8.3	9.9	10.9	8.2
Tax Assets	0.4	1.1	0.8	0.5	0.1	Non-Current Liabilities	5.9	8.2	7.1	6.0	5.0
Non-Current Assets	115.8	118.8	115.0	110.8	108.4	Non-Current Provisions for Employee	4.2	0.6	0.6	0.7	0.7
Financial Instrument(FVTNI)	3.0	3.6	1.6	0.7	0.7	Benefits					
Financial Instrument(FVTOCI)	1.1	1.1	1.1	1.1	1.1	Non-Current Finance Lease Liabilities	1.6	7.5	6.4	5.2	4.1
Investments in Subsidiaries	24.7	24.4	25.8	26.3	26.3	Non-Current Provisions	0.0	0.1	0.1	0.1	0.1
Investments in Associates	0.6	0.0	0.0	0.1	0.1	Other Non-Current Financial Liabilities	0.0	0.0	0.0	0.1	0.1
Non-current finance lease receivables	0.0	2.8	2.4	2.0	1.6	Total Liabilities	168.3	305.0	398.9	313.8	360.9
Property, Plant and Equipment	2.9	2.0	1.9	1.7	1.7		Eq	uity			
Right-of-Use Assets	5.0	13.6	12.6	11.1	6.5	Issued Capital	8.0	8.0	8.0	8.0	8.0
Intangible Assets	19.1	11.9	10.0	5.0	10.6	Other Paid-up Capital	119.5	-20.5	-20.5	-20.5	-20.5
Long-term Other Receivables	5.2	5.8	5.7	8.2	5.0	Elements of other stockholder's equity	0.0	0.0	0.0	0.0	0.0
Other Non-Current Financial Assets	3.6	3.4	3.5	3.5	3.7	Retained Earnings	22.5	193.3	136.3	139.8	148.6
Deferred Tax Assets	50.6	50.4	50.4	51.1	51.1	Total Equity	150.0	180.8	123.8	127.3	136.1
Total Assets	318.3	485.8	522.7	441.0	496.9	Total Equity and Liabilities	318.3	485.8	522.7	441.0	496.9



Consolidated Profit & Loss

(Unit: B KRW)

	1Q 22	2Q 22	3Q 22	4Q 22	FY 22	1Q 23	2Q 23	3Q 23	4Q 23	FY 23	1Q 24	2Q 24	3Q 24
Operating Revenue (Net Sales)	9.8	21.6	37.4	46.1	115.0	83.0	82.4	126.7	119.5	411.6	183.3	131.7	159.4
Overseas Tours Sales Commission*	3.0	8.9	17.7	30.1	59.7	54.7	54.6	71.9	75.7	256.9	92.9	72.3	77.1
Revenue from Goods Sold (Chartered flights, etc.)	0.1	1.3	4.9	1.4	7.6	8.6	5.0	24.9	14.9	53.3	61.2	30.0	52.1
Revenue from Hotel Operation	2.8	4.6	5.0	4.5	16.9	3.8	4.5	5.9	4.8	19.0	5.2	5.3	6.6
Revenue from Bus Service	0.1	0.1	0.7	2.0	3.0	3.3	4.1	3.9	5.0	16.3	4.6	4.9	3.6
Others	3.8	6.6	9.2	8.1	27.7	12.5	14.3	20.0	19.2	66.0	19.5	19.2	19.9
Operating Expense	39.5	55.3	59.3	62.1	216.2	77.4	78.3	113.5	108.4	377.6	161.7	128.0	147.4
Labor	18.6	21.5	22.5	23.3	86.0	25.4	25.0	29.6	33.7	113.7	34.0	28.0	31.4
Sales Commission	1.3	3.6	5.8	8.8	19.5	15.5	17.2	20.5	22.7	75.9	27.2	24.4	23.6
Other Commission	5.9	9.1	9.2	12.3	36.5	12.2	12.9	15.6	15.9	56.6	17.1	15.8	17.1
Marketing	1.5	7.6	3.6	3.7	16.5	3.4	4.4	6.8	6.3	20.9	6.6	7.9	7.8
D&A	7.9	7.8	7.9	7.7	31.2	7.1	6.9	6.9	7.1	27.9	6.8	6.8	7.0
Purchase Cost	0.2	1.3	4.8	1.4	7.7	8.6	5.1	25.1	15.2	54.0	62.0	29.8	52.0
Bad Debt Expense	0.0	-0.4	-0.2	-0.9	-1.5	-1.0	-1.4	0.2	-2.0	-4.1	-0.3	5.5	0.0
Others	4.1	4.7	5.7	5.8	20.3	6.1	8.2	8.8	9.5	32.5	8.2	9.8	8.3
Operating Profit	-29.7	-33.7	-21.8	-16.0	-101.2	5.6	4.1	13.2	11.2	34.0	21.6	3.7	12.0
Other Income	2.0	15.4	4.0	25.3	46.6	5.3	10.9	3.8	9.2	29.2	5.5	12.3	3.8
Other Expenses	1.4	6.3	3.7	2.9	14.3	1.4	2.2	0.7	1.7	5.9	1.9	3.2	1.3
Pretax Income	-29.1	-24.6	-21.6	6.4	-68.9	9.5	12.8	16.3	18.7	57.3	25.2	12.8	14.5
Income Taxes	0.2	-0.5	0.6	-4.4	-4.1	0.2	-7.0	0.3	5.0	-1.5	1.1	0.2	0.9
Net Income	-29.2	-24.0	-22.2	10.8	-64.6	9.4	19.8	16.1	13.7	59.1	24.2	12.6	13.6
Controlling Interest	-26.5	-28.3	-20.9	8.8	-66.8	8.0	13.7	14.2	11.2	47.0	21.4	8.6	11.4
Non-controlling Interest	-2.7	4.2	-1.3	2.0	2.2	1.5	6.1	1.9	2.5	12.0	2.8	4.0	2.2

(*included Airline Ticket Sales Commission)



Separate Profit & Loss

(Unit: B KRW)

	1Q 22	2Q 22	3Q 22	4Q 22	FY 22	1Q 23	2Q 23	3Q 23	4Q 23	FY 23	1Q 24	2Q 24	3Q 24
Operating Revenue (Net Sales)	2.6	10.0	23.3	30.4	66.3	65.4	61.1	103.7	94.5	324.7	157.8	106.6	134.6
Overseas Tours Sales Commission	1.2	5.5	13.9	23.0	43.6	48.5	46.1	64.5	66.0	225.1	82.7	63.0	68.3
Revenue from Goods Sold (Chartered flights, etc.)*	0.1	1.3	4.9	1.1	7.3	8.3	4.7	24.2	14.5	51.7	60.6	29.6	51.8
Airline Ticket Sales Commission	0.2	0.5	0.3	0.5	1.5	0.6	0.9	0.8	0.8	3.1	0.9	1.0	0.9
Other Sales	1.2	2.8	4.2	5.7	13.9	8.0	9.4	14.3	13.2	44.8	13.6	13.0	13.6
Operating Expense	26.5	40.9	43.8	45.6	156.8	61.9	60.0	95.2	89.2	306.3	143.2	107.9	128.5
Labor	13.9	15.6	15.8	15.8	61.2	17.1	15.8	19.0	22.6	74.5	22.4	16.5	19.8
Sales Commission	0.8	2.9	5.3	8.6	17.6	15.9	18.6	22.7	24.4	81.5	29.7	26.9	26.4
Other Commission	3.8	7.1	7.2	10.6	28.6	11.3	11.8	14.2	15.1	52.4	16.5	15.2	16.1
Marketing	1.2	7.0	2.9	3.0	14.2	2.6	3.6	5.9	5.4	17.5	5.8	7.1	6.9
D&A	4.6	4.6	4.7	4.7	18.5	4.6	4.3	4.2	4.1	17.1	3.9	3.8	3.9
Purchase Cost	0.2	1.3	4.8	1.2	7.4	8.4	4.9	24.4	14.8	52.4	61.4	29.5	51.7
Bad Debt Expense	-0.1	-0.2	0.5	-1.2	-1.0	-0.8	-2.9	0.5	-1.7	-4.9	-0.1	4.1	-0.4
Others	2.2	2.5	2.7	2.9	10.3	2.9	4.0	4.3	4.6	15.7	3.7	4.8	4.0
Operating Profit	-23.9	-30.9	-20.5	-15.2	-90.5	3.6	1.1	8.5	5.3	18.4	14.6	-1.3	6.1
Other Income	2.6	1.5	3.4	24.9	32.4	5.2	3.2	3.1	3.8	15.3	7.6	5.3	3.4
Other Expenses	0.4	4.1	0.7	14.4	19.6	1.2	0.7	0.5	0.0	2.5	1.0	1.1	0.0
Pretax Income	-21.6	-33.5	-17.8	-4.7	-77.7	7.5	3.6	11.1	9.0	31.2	21.2	2.9	9.5
Income Taxes	0.0	-0.2	0.0	-2.9	-3.1	0.0	-3.5	0.0	3.9	0.4	8.0	-0.5	0.7
Net Income	-21.6	-33.3	-17.8	-1.9	-74.6	7.5	7.1	11.1	5.1	30.8	20.4	3.5	8.8

^{(*}From 2018, chartered flight sales and expenses, which used to be recognized as COGs, started to be recognized based on gross numbers by reflecting K-IFRS 1115.)

